Sue Wales exhibition processes and terms

Onsite exhibition only. Phone sales possible via Group Bookings telephone line (01225 477785) provided the work has been viewed in person.

15 July – 12 October 2025, Victoria Art Gallery

**Terms of sale.**

*(To be issued with receipt)*

1. Payments can be made either over the phone by calling 01225 477785 or in person at the Victoria Art Gallery, provided the artwork has been viewed in person.
2. Payments can be made by cash or credit / debit card at the Victoria Art Gallery. Should you wish to pay by cheque please contact the Gallery on 01225 477785 to discuss as this may require additional processes.
3. All artworks must be collected between 14 – 31 October 2025, unless it has been prearranged with the Victoria Art Gallery that collection can take place at another time. The Victoria Art Gallery is unable to arrange any delivery of artworks.
4. To collect artworks, customers should book a collection time with the Victoria Art Gallery; this can be done by calling us on 01225 477233. Where possible please contact us to book your collection time at least 1 week before the exhibition closes.
5. As The Victoria Art Gallery is unable to ship any artworks, customers may arrange for collection and delivery via courier at their own risk and expense. Please inform the Victoria Art Gallery of the courier name and collection date via email at least 1 week in advance if you intend to make these arrangements. [Victoria\_Enquiries@BATHNES.GOV.UK](mailto:Victoria_Enquiries@BATHNES.GOV.UK)
6. The Victoria Art Gallery will pack all purchased artworks in tissue and bubble wrap but is not responsible for any damage to the artwork in transit. If you require more substantial packaging you must make arrangements for this with your courier at your own expense.
7. All artworks must be paid for in full and funds received by the Victoria Art Gallery before the artwork is released for collection. Large payments may be subject to and delayed by money laundering/fraud checks within the banks’ systems.
8. Purchases made at the Victoria Art Gallery, and/or after viewing the artwork, are nonrefundable.
9. In all sales of artworks in this exhibition, the Victoria Art Gallery is acting as agent on behalf of the artist.
10. All artworks are sold as seen.
11. We will only accept orders made by the purchasing customer; we will not take orders on behalf of other customers.
12. All other terms of sale are covered under UK Government guidelines on distance selling <https://www.gov.uk/online-and-distance-selling-for-businesses>.

Sue Wales is Not VAT registered.